

DALE ROBERT GOMEZ

Florida International University
School of Hospitality and Tourism Management
3000 NE 151 St. • North Miami, FL 33181-3000
Phone: 305-919-4554 • Email: gomezd@fiu.edu

TECHNICAL SKILLS

Software: *Operating Systems / Network Management*

Active Directory	DHCP	DNS
IIS 5,6 & 7	Microsoft SharePoint	Script Logic
Windows 98/NT/2000/XP/Vista/7	Windows Server 2000/2003/2008	WINS

Database Management / Administration

Microsoft SQL 2005/2008	PL/SQL	Oracle 9i/10g
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Desktop Publishing / Website Design / Programming

Adobe Acrobat	Adobe Dreamweaver	Adobe Elements
Adobe Fireworks	Adobe Flash	Adobe InDesign
Adobe Illustrator	Adobe Photoshop	Microsoft Expression
Microsoft FrontPage	Microsoft Publisher	Microsoft Visio
Microsoft Visual Studio	Omni Page	Quark

Common Tools

Internet Explorer	Lotus Suite	Microsoft Office
Microsoft Project	Symantec / McAfee Antivirus	Symantec Ghost

Audio / Video Editing

Adobe After Effects	Adobe Encore	Adobe OnLocation
Adobe Premiere	Pinnacle/Dazzle Editing Suite	DV Rack Producer
DVD Authoring Software	Ulead Media Studio	

Hospitality Information Technologies

MICROS Restaurant Management Systems	Springer/Miller Property Management Systems
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Languages:

Action Script	ASP.Net	ASP Script
HTML	Java	Java Script
JSP Script	Visual Studio 2005	

EDUCATION

FLORIDA INTERNATIONAL UNIVERSITY: MIAMI, FL

Master of Science, Management of Information Systems (MIS) (2006)

Bachelor of Business Administration, Management of Information Systems (MIS) (2002)

RELEVANT COURSES

Database Management; Database Administration; Telecommunications; Network Security; Systems Analysis and Design; Special Topics (Java); Knowledge Management; EC Management (Visual Studio 2005); Web Management; Project Management; Electronic Commerce Strategy; Enterprise Information Systems (ERP).

PROFESSIONAL EXPERIENCE

F.I.U. School of Hospitality and Tourism Management - North Miami, FL

2007 – Present

Adjunct Instructor

- Developed curriculum for Hospitality Management Technology course
- Developed curriculum for Travel & Tourism Technology course
- Developed curriculum for Hospitality Enterprise Technology course

- Weekly lectures on all aspects of technology in the Hospitality & Tourism Management industry
- Assigned course work related to current technology used in the industry
- Administered examinations to test and track teaching methods

F.I.U. School of Hospitality and Tourism Management - North Miami, FL

2004 – Present

Coordinator, Computer Systems Control

Webmaster

Online Learning Administrator

Hospitality Publications

- Design, implement and maintain the School of Hospitality and Tourism Management's network systems, including the wireless systems. These systems include: Servers (i.e. Domain, DNS, Web, File, Application, Restaurant Management Systems and Property Management Systems), computer laboratories, classrooms and teaching facilities, and faculty and staff systems.
- Provide system administration and helpdesk support to include software and hardware installations, maintenance, upgrades, troubleshooting, user account administration, and support under stringent deadlines in a fast-paced learning environment for all faculty, staff and students associated with the School.
- Design, wire frame, code, test, and maintain the School of Hospitality and Tourism Management's websites: <http://hopitality.fiu.edu/> and <http://myhospitality.fiu.edu>, using HTML, ASP, Java, JSP, Flash (Action Script), CSS, database connectivity and other various languages and software.
- Design and implement the SACS accreditation reporting system; <http://clo.fiu.edu/>.
- Manage the South Beach Wine & Food Festival student associate registration and time keeping system for over 800 volunteers.
- Manage computer laboratory and video production employees.
- Design and publish the FIU Hospitality Review publication.
- Program and maintain Blackboard/CE6/WebCT courseware to provide an online support tool for faculty and students alike.
- Desktop publishing, which includes the creation of annual photo albums portraying the School's accomplishments, graphic design, publications and other publishing materials.
- Video production of courses for our distance learning programs. This includes filming, producing, developing and delivering courses via the web and on DVD's.
- Purchase equipment, which include both hardware and software, to continuously ensure that the School is at the forefront of technology.

F.I.U. School of Hospitality and Tourism Management - North Miami, FL

2002 – 2004

Digital Production Technician

- Designed, developed and published the interface for the School of Hospitality Management's Executive Distance Learning Program.
- Developed and maintained the WebCT Online Learning software suite.
- Filmed, edited and produced digital video for the Executive Distance Learning Program.

Cymagination - North Miami, FL

2002 – 2004

Freelance Web Site Developer

- Designed websites.
- Designed custom logos, graphics and animation.
- Designed custom databases.
- Designed and produced CD business cards.

F.I.U. F.E.E.D.S - Miami, FL

1997 – 2002

Assistant Production Manager

- Designed, implemented and maintained FIU FEEDS/Dazzle Computer Network and Inventory Control Database.
- Designed and maintained FIU FEEDS Website. <http://www.eng.fiu.edu/feeds/>
- Managed and trained employees on how to use computer and video equipment for the special needs of educational television.